



June 2010

Associate of the Quarter

Kerri Schmid

Customer Service

The associate who was nominated for the Associate of the Quarter has been at Tech for 9 years. She works in Customer Service. The reason this person was nominated is because she is a very important part of Tech International. She does a very good job working with the customers. Recently she helped with a critical situation that occurred while Brian Laughlin was traveling in New York. Brian was trying to get a new customer up and running with their new Monaflex system. When Brian arrived it was discovered that the control panel had a broken timer. At this time Brian contacted Customer Service and she helped identify the part number, placed the order and got it overnighted to the customer. This allowed Brian to get the job done and not have to make a second trip back. This also made the customer happy, and saved the company a lot of money. This person is always very helpful in tracking down files, last minute cleaning or shopping for the training department. We appreciate everything this person does for our customers and Tech International.

The June 2010 Associate of the Quarter is Kerri Schmid

Kerri was nominated by Brian Laughlin. Please join us in congratulating Kerri for this special honor. Kerri will be awarded with a recognition plaque, his picture will be placed in the cafeteria area, and on the Tech Web-site, and he will receive \$250.00.